

Mark D. Radel

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Summary of Qualifications

- ◆ Driven, natural leader with experience, knowledge, and talents relevant to both business and technical arenas
- ◆ Strategic thinker; able to comprehend the big picture, but with an unsurpassed eye for detail
- ◆ Team player; enjoys working closely with others to solve difficult problems
- ◆ Strong communication skills, excellent presentation skills, and solid project management skills
- ◆ Exposure to corporate, government, and non-profit work environments and cultures

Education

University of Maryland, Robert H. Smith School of Business, College Park, MD
MBA with a focus on **Information Systems** and **Entrepreneurship**, **GPA 3.96**, May 2006 (part-time program)
Member of **Beta Gamma Sigma**, the national honor society for business students of high academic achievement

Carnegie Mellon University, Tepper School of Business, Pittsburgh, PA
BS in Industrial Management with a minor in **Architecture**, May 1996

Professional Experience

Hillel Foundation, Washington, DC – Associate Director of Information Technology
October 2000 to June 2006

Responsible for the Internet, intranet, and extranet environments of one of the largest international non-profit organizations dedicated to serving the needs of college students on campus:

- ◆ Managed a team of Web professionals, including both permanent employees and contracted consultants.
- ◆ Supervised growth of the Web presence from two sites to five sites, and from under 2,000 pages of content to over 4,500 pages, with an increase in pages viewed by more than 200% and visitors by almost 300%.
- ◆ Implemented enhanced graphical designs on all sites, improved the mix of content through new sections, added a range of new features, and expanded the use of multimedia content to enhance the user experience.
- ◆ Researched, selected, tested, and implemented a next generation Web environment, incorporating content management software, additional hardware, and a new suite of more powerful development tools.
- ◆ Established structure and processes for the department, increasing efficiency and improving response time.
- ◆ Consulted on various other technology issues including security, disaster recovery, network design, mobile devices, databases, e-mail, and application support. Advised on product and vendor selection, departmental budget, and other strategic decisions.

Anheuser-Busch Companies, St. Louis, MO – Senior MIS Business Analyst
January 1998 to September 2000

Promoted to a position of leadership on a high visibility, multi-million dollar program to build an advanced, secure network infrastructure and the associated Web environment for the Marketing & Sales division:

- ◆ Recognized twice by the CIO with "Special Awards" for "exceptional effort, a willingness to take the extra step, dedication to quality, and commitment to excellence."
- ◆ Selected as the project manager for a number of key Web development efforts. Guided projects throughout the complete life cycle, from project initiation and requirements gathering, through the design and development stages, to the implementation phase.
- ◆ Served as the team leader of a highly successful implementation effort that involved thousands of users at more than 700 locations geographically dispersed throughout the United States and its territories. Managerial responsibility for software development, user documentation, internal and external communications, second tier technical support, as well as the training and preparation of the first tier support teams.
- ◆ Coordinated all interaction with more than a dozen vendors throughout the project life cycle, including the search for an appropriate vendor, the negotiation process, and the development of the final contracts.
- ◆ Worked closely with other team members to gather and refine the business and technical requirements, develop a number of possible alternatives, analyze the potential solutions, and recommend a design.

Anheuser-Busch Companies, St. Louis, MO – MIS Management Trainee
July 1996 to December 1997

Selected for participation in the management training program of the information systems department of a major international brewing and entertainment corporation. Received extensive training on a range of management and technical subjects. Gained valuable experience while rotating through various areas, including Communication & Network Services, Project Support, Data Administration, Architecture Solutions, and Product Supply.

Computer Skills**Systems**

Familiar with PC (Windows 9x, Windows XP, Windows NT/2000/2003, and UNIX/Linux), Apple Macintosh, and Palm OS-based systems.

Server Software

Knowledge of MS Content Management Server, MS Windows SharePoint Services, MS SharePoint Portal Server, MS Internet Information Services, Lotus Domino Server, DeepMetrix LiveStats, MS SQL Server, MS Exchange, and MS Terminal Services.

Client Software

Experience with MS Visual Studio .NET, MS FrontPage, MS Visual SourceSafe, Lotus Domino Designer, Macromedia Dreamweaver, Macromedia Fireworks, Adobe PhotoShop, Paint Shop Pro, Adobe PageMaker, MS Publisher, MS PowerPoint, Adobe Acrobat, MS Word, MS Excel, MS Access, MS Visio, MS Project, MS Outlook, Lotus Notes, and Symantec pcAnywhere.

Internet & Security

Proficient with the Internet and utilities such as FTP, Telnet, SSH, and others. Expertise in design, configuration, and deployment of secure network environments, including integration with VPN solutions utilizing CheckPoint SecuRemote and SafeNet SoftRemote clients.

Programming

Capable of programming in HTML, JavaScript/DHTML, ASP, ASP.NET, Visual Basic, C, Composer/CoolGen, and certain macro languages.

Education

Trained in ASP.NET, MS Content Management Server, JavaScript, Visual Basic, Composer/CoolGen, Client/Server, LANs, Telecommunications, SAP, PwC's Summit, PlanView, and Quintus HelpQ.

Hardware

Skilled in the assembly and maintenance of server, workstation, and network hardware.

Activities

- ◆ Vice President of Part-Time Affairs, Real Estate Association, Robert H. Smith School of Business
- ◆ Cluster Coordinator, Alumni Mentor Program, Robert H. Smith School of Business
- ◆ Webmaster and Coordinator of FYI Forums, Anheuser-Busch Business Network (ABBN)
- ◆ Treasurer and House Manager of Alpha Epsilon Pi Fraternity, Alpha Kappa Chapter, Carnegie Mellon
- ◆ Red Tip Belt in Tae Kwon Do, Moo Do Kwon West
- ◆ PADI Open Water Diver Certification, SCUBA Professional Education Dive School